



July 2019

Dear Neighbor,

As part of our everyday effort to deliver reliable energy to our customers and communities, we are preparing to replace transmission structures in Merrimack. This project is one of several that are designed to improve the reliability of the electric system serving New Hampshire.

We're Always Working to Serve You Better

Starting in August 2019, Eversource's contractor, JCR, will be replacing existing wood transmission structures with steel structures of similar size and height. This work will take place within the transmission power line corridor from Naticook Road to Continental Boulevard in Merrimack.

What You Can Expect

Since your property is on or near the power line corridor, here is important information about how we will work in your neighborhood:

- **Reliable Service:** Be assured that this work will not interrupt electric service to your property.
- **Proper Identification:** All people working on this project carry identification. Eversource contractors will occasionally be in your neighborhood to tell you what to expect with the nearby construction project. They may leave an informational doorhanger at your home or knock on your door to talk to you about the project work. We're letting you know about this outreach in advance, so you can be confident that the outreach is being conducted by a legitimate Eversource representative and is not a scam.
- **Where We'll Be Working:**
 - Merrimack: Naticook Road and Continental Boulevard
- **Communication:** Keeping the lines of communication open is important to us. Before work starts, our field outreach representatives will be in touch, either in person or with a door hanger notice to provide more details about the construction schedule for your area. We will also provide updates to keep you informed of our work. In the meantime, feel free to reach out to us by email at NHProjectsInfo@eversource.com or call 1-888-926-5334 if you have any questions.
- **Construction Schedule:** Construction will be Monday through Friday, and Saturdays as necessary. Please keep in mind that the schedule may change due to weather and other unexpected circumstances.
- **Construction Activities:**
 - > **IN THE COMING WEEKS:** Crews will prepare access points and work sites for the equipment installations. This may require site grading, mowing/vegetation removal, and adding gravel to the access road.
 - > Crews will replace existing wood structures with weathering steel structures, steel poles with a finish that "weathers" or darkens over time. To facilitate the installation of the new structures, the crews may first drill foundations with the use of a drill rig. When required, drilling activities usually take place for a few days, depending on soil conditions.
 - > **OVERALL,** you can expect:

- There will be construction vehicles on the right of way, though we will make every effort to minimize any impacts to your property.
 - In wetlands, we may install timber mats, which are flat surfaces to protect an area from construction activities and equipment; they will be removed at the end of the project.
 - Restoration, if needed, will take place when the project is complete.
- > PROJECT COMPLETION: We expect to complete the project and do final restoration of disturbed areas by the end of 2019.

Contact Us

Eversource is committed to being a good neighbor, and doing our work with respect for you and your property. Again, if you have questions about this project or the hours of construction, please call 1-888-926-5334 or email us at NHProjectsInfo@eversource.com. Thank you.

Sincerely,

Matthew Flanders
Eversource Siting and Construction Services Specialist