## TOWN OF MERRIMACK, NH PARKS & RECREATION

### JOB SUMMARY

### **SUPERVISION RECEIVED**

Works under the general supervision of the Director of Parks & Recreation who outlines general policies, assign duties and review work for conformance with required standards; performs regular duties on own initiative, exercising a high degree of judgment and tact.

# **SUPERVISION EXERCISED**

No direct reports. The position provides general, functional supervision (daily oversight) and coordination of the work of program volunteers, instructors, contractors, and regular or seasonal staff, as assigned. Incumbent is not responsible for hiring, firing, discipline, or performance management, but may be called upon to provide recommendations to the Parks and Recreation Director in these areas.

### **EXAMPLES OF DUTIES**

- Plans, develops, implements, and evaluates year-round activities and events for the department. Develops new recreational activities to meet the needs of the community, while enhancing existing programs.
- Provides leadership and general supervision of family programs, parents night out, school vacation week programs and others in house programs as assigned.
- Works to recruit and supervise independent contractors to provide recreational programs for the Department.
- Assists the Director of Parks & Recreation in the development and implementation
  of a wide variety of community special events including; but not limited to the
  Annual Halloween Party, Turkey Scavenger Hunt, Holiday Parade & Tree Lighting,
  Winter Carnival, Easter Egg Hunt, Murder Mystery Dinner, Earth Day Community
  Clean Up, Summer Concert Series and Movies in the Park.
- Plans and develops the logistics of the Camp Trek program and assists in the training of the Camp Trek Coordinator.
- Assists the Director of Parks & Recreation with recruitment, training, supervision, and evaluation of staff and volunteers for department programs, activities and special events.
- Monitors conditions, needs, and trends affecting recreation programs and facilities.
   Attends meetings and conferences required to keep up with trends. Meets with community groups to gather ideas and discuss plans.
- Creates program records such as contracts, schedules and payroll documentation to ensure they are accurate, up-to-date, and properly filed.

- Coordinates and reserves all indoor and outdoor facility space for department programs, activities, and special events; helps prioritize field space and building use.
- Manages social media marketing for department programs and events including press releases, social media outreach, department email lists and program guides.
- Maintains office coverage to handle registrations, inquiries, requests, and complaints from the public regarding recreation programs and facilities bookings.
- Carries out customer service related activities including answering questions through phone, email and contacts through social media.
- Helps customers navigate online registration system as needed.
- Maintains program and participation records, and other associated records and documents to monitor program effectiveness.
- Responsible for developing and ordering supplies for assigned programs while following approved program budget.
- Assists in preparing the annual department budget and recommends program expenditures.
- Performs other related duties as assigned.

# **KNOWLEDGE, EXPERIENCE, ABILITIES**

- Ability to learn departmental rules, procedures, and functions,
- Ability to maintain accurate records and handle multiple projects, deal with interruptions, adjust and schedule priorities as required, meet deadlines, and work independently.
- The ability to establish, build and maintain professional relationships with other employees, civic groups and the general public and to lead and instruct youth, adults, and seniors in a variety of recreational activities.
- This position requires the projection of a positive attitude, a pleasant demeanor, and a commitment to service to the public and the ability to work independently and as a member of a team
- Ability to communicate clearly and effectively through writing, email, and telephone and to maintain confidentiality of departmental information.
- Ability to work evening, weekend, and occasional holiday hours as required during certain times of the year.

#### MINIMUM QUALIFICATIONS

• Duties require knowledge of Recreation Program Planning equivalent to 1 to 3 years of related experience. Bachelor's degree preferred, or equivalent combination of education and experience.

- Knowledge of modern recreation practices, procedures, and equipment.
- Experience with Microsoft Office applications.
- Experience working with RecDesk registration software (preferred), Constant Contact, Facebook/Instagram and other social media platforms. Valid driver's license and acceptable driving record.
- Certification in CPR/AED and Standard First Aid or willing to obtain.

# **COGNITIVE AND SENSORY REQUIREMENTS:**

Talking: Necessary for communicating with others

Hearing: Necessary for taking instructions and receiving information.

Sight: Necessary for doing job effectively and correctly.

# **DURING AN 8 HOUR DAY, EMPLOYEE IS REQUIRED TO:**

#### **Consecutive Hours**

Sit 1 2 3 4 5 6 7 8 Stand 1 2 3 4 5 6 7 8 Walk 1 2 3 4 5 6 7 8

#### **Total Hours**

Sit 1 2 3 4 5 6 7 8 Stand 1 2 3 4 5 6 7 8 Walk 1 2 3 4 5 6 7 8

**ENVIRONMENT:** Inside 60% Outside 40%

**EQUIPMENT USED:** Computer, telephone, copy and fax machine, hand tools, utility

vehicle

# LICENSURE / CERTIFICATION REQUIREMENTS: None

### OTHER TRAINING, SKILLS AND EXPERIENCE REQUIREMENTS

Knowledge of modern recreation practices, procedures, and equipment or equivalent education & experience that demonstrates possession of the required knowledge, skills and abilities.

#### **SPECIFIC VOCATIONAL PREPARATION REQUIREMENTS:**

This refers to how much prior experience a person needs before being able to do the job.

( )	1. Short demonstration only.
( )	2. Any beyond short demonstration up to and including 30 days
( )	3.30 - 90  days
( )	4. 91 – 180 days
( )	5. 181 days to 1 year
(X)	6. 1 to 2 years

(	)	7. 2 to 4 years
(	)	8. 4 to 10 years
(	)	9. Over 10 years

#### **DEFINITIONS OF DURATION OF PHYSICAL ACTIVITIES:**

Activities exists up to 1/8 of the time on the job. Rarely: Occasionally: Activities exists up to 1/3 of the time on the job. Frequently: Activities exists up to 2/3 of the time on the job. Constantly: Activities exists up to 2/3 of the time on the job.

### **CONTROLS & EQUIPMENT:**

#### HAND MANIPULATION

Grasping: Frequently required Handling: Frequently required Occasionally required Torquing: Frequently required Fingering:

### PHYSICAL ACTIVITY REQUIREMENTS:

### **Primary Physical Requirements**

Lift up to 10 lbs.: Frequently required Lift 11 to 25 lbs.: Frequently required Lift 26 to 50 lbs.: Occasionally required Lift over 50 lbs.: Rarely required

Carry up to 10 lbs.: Frequently required Carry 11 to 25 lbs.: Occasionally required Carry 26 to 50 lbs.: Occasionally required Carry over 50 lbs.: Rarely required

Reach above shoulder height: Occasionally required Frequently required Reach at shoulder height: Reach below shoulder height: Frequently required Push / Pull: Occasionally required.

### **Other Physical Considerations**

Twisting: Occasionally required Bending: Frequently required Crawling: Rarely required

Squatting Occasionally required Kneeling: Occasionally required Crouching: Occasionally required

Climbing: Rarely required Balancing: Occasionally required

# **Work Surface (s)**

Standard office desk and chair, wood, carpeted, and tile floors, paved and unpaved roads, loose sand and dirt surfaces, rough terrain, beach environment, outdoor winter condition surfaces.