TOWN COUNCIL – AGENDA REQUEST FORM

THIS FORM WILL BECOME PART OF THE BACKGROUND INFORMATION USED BY THE COUNCIL AND PUBLIC

Please submit Agenda Request Form, **including back up information**, <u>8 days prior</u> to the requested meeting date. **Public Hearing requests must be submitted <u>20 days prior</u> to requested meeting date to meet publication deadlines** (exceptions may be authorized by the Town Manager, Chairman/Vice Chair).

MEETING INFORMATION

Date Submitted: December 22, 2023
Submitted by: Information Technology Coordinator
Jonathan Dias
Department: IT

Date of Meeting: January 11, 2024

Time Required: 10 minutes

Speakers:

Background Info. Supplied: Yes: ☒   No: ☐

CATEGORY OF BUSINESS (PLEASE PLACE AN "X" IN THE APPROPRIATE BOX)

Appointment:	☐	Recognition/Resignation/Retirement:	☐
Public Hearing:	☐	Old Business:	☐
New Business:	☒	Consent Agenda:	☐
Nonpublic:	☐	Other:	☐

TITLE OF ITEM

Exchange Server Review

DESCRIPTION OF ITEM

Town Council to discuss the options available for upgrading the current exchange server environment.

REFERENCE (IF KNOWN)

RSA:	Warrant Article:
Charter Article:	Town Meeting:
Other:	N/A

EQUIPMENT REQUIRED (PLEASE PLACE AN "X" IN THE APPROPRIATE BOX)

Projector:	☐	Grant Requirements:	☐
Easel:	☐	Joint Meeting:	☐
Special Seating:	☐	Other:	☐
Laptop:	☐	None:	☐

CONTACT INFORMATION

Name:	**Jonathan Dias**	Address	**6 Baboosic Lake Road**
Phone Number	**603-423-8504**	Email Address	helpdesk@merrimacknh.gov

APPROVAL

Town Manager: Yes ☒   No: ☐   Chair/Vice Chair: Yes ☐   No: ☐

Hold for Meeting Date: _____

07/06

Memo

TO: Paul Micali
FROM: IT Coordinator Jonathan Dias
DATE: Dec 22, 2023

RE: **Exchange Server Review**

We have discussed the state of the current End Of Life of our exchange server environment on several occasions. The current platform is no longer supported by Microsoft and provides a significant risk to the Town of Merrimack. Given the current threat landscape, it is highly recommended that we upgrade the current Exchange environment immediately. We have reviewed the options available for upgrading the current environment. The options include the following: (1) Upgrade to On-premise Exchange 2019, or (2) Upgrade to Office 365 Cloud version.

Option 1 Upgrade On-premise Exchange 2019	$26,424.92
Option 2 Upgrade On-premise Exchange 2019 with SA	$44,396.96
Option 3 Upgrade to Office 365 Cloud	$63,000.00

The recommendation would be to move to Office 365 as this would shift us to a cloud model but given the current budget constraints, an interim solution would be to upgrade the current on-premises environment. This will provide us an opportunity to optimize the current mailbox landscape in preparation for a future cloud shift. The cloud environments have also been significant targets due to size and nature and Microsoft plans to support on premise until Oct of 2025 and this may be extended based. The funding for this project will come from the Computer Capital Reserve Fund.